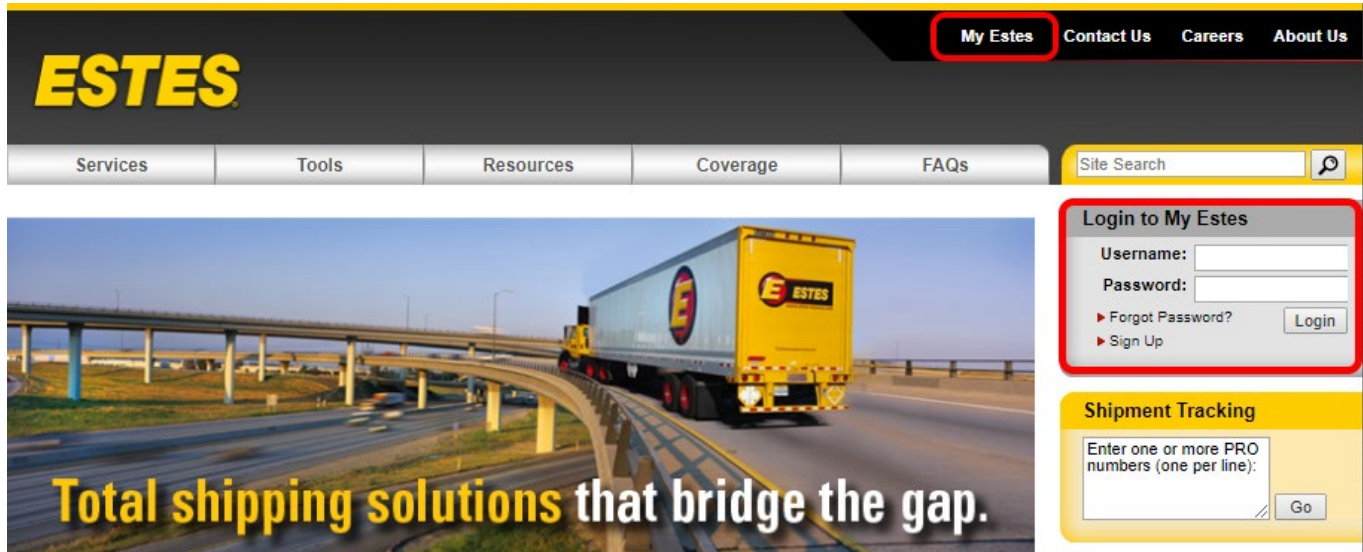


QUICK START GUIDE:

Getting a Volume/Truckload Rate Quote on My Estes

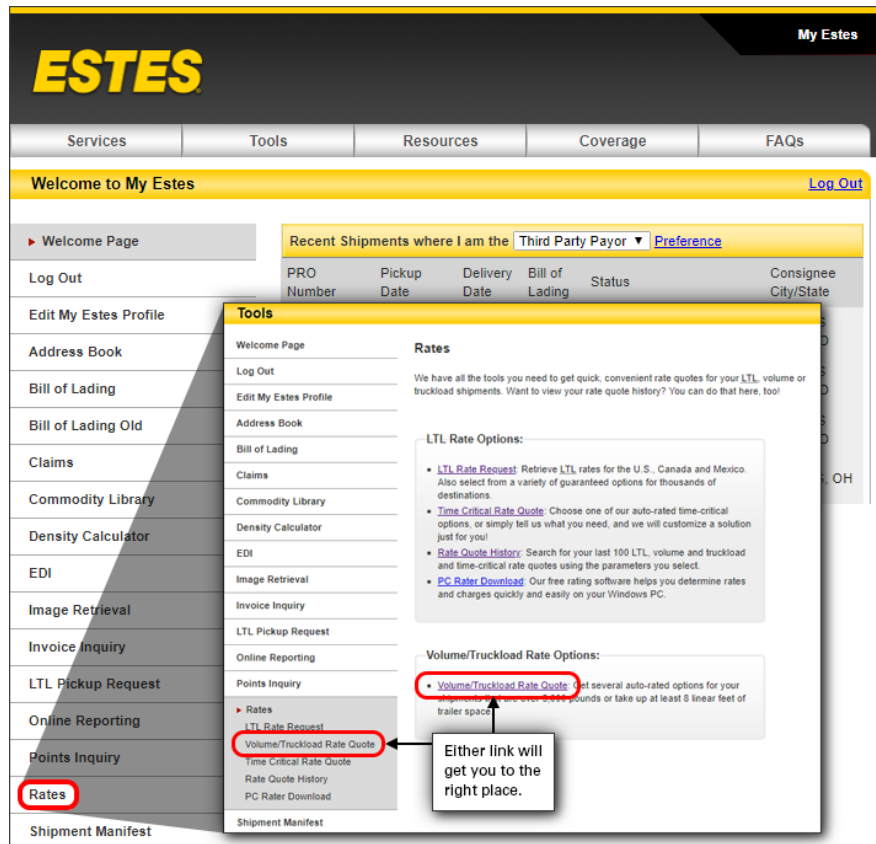
STEP 1

Go to www.estes-express.com and log in to **My Estes**.



STEP 2

On the welcome page, click **Rates**. Then click on **Volume/Truckload Rate Quote**. If you're unsure about which rate tool to use, check out this [handy chart](#) on our website that explains the options.



STEP 3

Fill in the quote details, including Contact and Routing Information, Scheduling, Commodities, Freight Information and Accessorials, and hit **Submit**. Required fields are in ***BOLD**. Note that you can toggle to other rate quote tools using the buttons across the top of the application page. Or, you can go to the quote history to recalculate and book a saved quote.

- 1 Use these tabs to access the different rate tools.
- 2 Quote history includes past quotes from all rating tools in one place—LTL, volume/truckload and time critical.
- 3 The progress bar shows you where you are in the quote process.
- 4 Additional coverage is automatically selected if you input a declared value. Additional coverage is often a desirable choice, but you can decline it by unchecking this box.
- 5 If you need alternative equipment, hover over the ? to see contact information for getting a quote for that service.
- 6 You can add additional comments (up to 100 characters), but when you do, the next screen will instruct you to click **Contact Me** for a volume/truckload rate. We will quickly review details and contact you directly with a quote.
- 7 Expand to see additional accessorials.
- 8 Click **Submit** to see and select service-level options based on the information you provided.

1
2

LTL Rate Request
Time Critical
Volume & Truckload
Quote History
Schedule Pickup
Create BOL

Volume & Truckload Rate Quote

Need Help?

Estes Volume & Truckload

☎ 1-866-378-3748, Press 3

☎ (804) 340-1948

✉ truckload@estes-express.com

1
3
2
3

Enter Quote Details
Select Service Level Rate
Get Final Quote

Contact and Routing Information

*Full Name:

*Email: *My Role:

*Phone: 888-888-8888 x1234567 *Terms:

Country: ZIP: City: State:

*Origin:

*Destination:

Scheduling

*Pickup Date: 28 *Available By: : : AM *Close At: : : PM

Commodities

*Class	*Pieces	*Piece Type	*Tot
<input type="text"/>	<input type="text"/>	<input type="text"/>	lbs.
<input type="text"/>	<input type="text"/>	<input type="text"/>	lbs.
<input type="text"/>	<input type="text"/>	<input type="text"/>	lbs.

Additional Commodity

Freight Information

Declared Value: I would like [additional cargo liability coverage](#).

Type of Equipment Needed:

*Does freight pick up or deliver at a food warehouse or distribution center? No Yes

Is your freight stackable?

Comments:

7

Expand

Alaska Inside Delivery

Alaska Lift-Gate Service

Alaska Prison/Military Delivery

Alaska Residential Delivery

Appointment Request

Construction Site Delivery

Hazardous Materials

Inside Delivery

Lift-Gate Service (Delivery)

Notify Request

Overlength Charge - 8' but less than 12' in length

Overlength Freight (Exceeds 28') - If traveling more than 600 miles see EXLA 105 Item 670-10

Overlength Freight (12.00' to 19.99')

Overlength Freight (20.00' to 27.99')

Protect from Freezing (US only)

Residential Pickup or Delivery

8

Additional Cargo Liability Coverage Guidelines
E

Standard Liability
Be sure to consider whether you need to purchase additional coverage. As per Item 350 of our [105 Rules Table](#), Estes' standard liability on spot quotes cannot exceed \$2.00 per pound/per article for new products or equipment. The liability limit for anything used OR new and uncrated is \$0.10 per pound/per article. Estes' standard maximum liability is \$10,000 per trailer.

Additional Coverage
If you need additional coverage for high-value freight, simply input the declared value in the applicable field. The system will automatically calculate the charge and include it as a line item on your quote. Please keep in mind that the maximum liability limit when you add high-value coverage is \$100,000.00 per trailer. Be sure to refer to our [Accessorials Charges](#) for complete terms and conditions.

STEP 4

If you chose the Volume & Truckload tab to access rate quotes, the V/TL rates will show at the top, with time-critical and standard-transit LTL rates below for comparison. You'll see the reverse order when you go through the Time Critical Rate Quote tool.

If additional information is needed, **Contact Me** will appear. When you click on it, information you've already input will be sent to either our volume and truckload or time-critical team based on the option chosen. We will contact you directly and develop a customized quote, usually within a few minutes. You'll receive a **Success** message confirming that we have received your information. Or, you can call the number provided to contact the team directly.

LTL Rate Request | Time Critical | **Volume & Truckload** | Quote History | Schedule Pickup | Create BOL

Volume & Truckload Rate Quote

Select a Volume & Truckload or Time Critical option below. Be sure to call the Estes Solution Center for Exclusive Use or any selection faster than by 5 on the standard transit date so we can finalize the details of your shipment.

Need Help?
Estes Volume & Truckload
1-866-378-3748, Press 3
(804) 340-1948
truckload@estes-express.com

Enter Quote Details (1) | **Select Service Level Rate (2)** | Get Final Quote (3)

Select rate to finalize and get quote number. Update Quote New Quote

Volume & Truckload (2)				
Delivery Date	Delivery Time	Service Level	Standard	Guaranteed
TBD (Based on standard transit and capacity) (3)	TBD	Volume and Truckload Basic	\$XXX.XX	
Monday, June 11, 2018	5:00 PM	Volume and Truckload Guaranteed Economy		\$XXX.XX
Friday, June 08, 2018	5:00 PM	Volume and Truckload Guaranteed Standard		\$XXX.XX

Time Critical (4)				
Delivery Date	Delivery Time	Service Level	Standard	Guaranteed
Wednesday, June 06, 2018	5:00 PM	Exclusive Use		\$XXX.XX
Friday, June 08, 2018	10:00 AM	Standard Transit Plus: 10AM		5 Contact Me (?)
Friday, June 08, 2018	12:00 PM	Standard Transit Plus: 12PM		\$XXX.XX
Friday, June 08, 2018	5:00 PM	LTL Standard Transit: 5PM	\$XXX.XX	\$XXX.XX

- 1 You must select a quote to complete the quote process and get a quote number.
- 2 Volume & Truckload options
- 3 Volume and Truckload Basic shipments are not subject to standard LTL transit time; however, we make every attempt to deliver your freight as close to the transit standard as possible.
- 4 Time-critical guaranteed options.
- 5 When you click **Contact Me**, your information is sent to us, and we contact you directly, usually within a few minutes.

Questions?

Call **1-866-ESTES4U** (378-3748) and press **31**, or email: truckload@estes-express.com



STEP 5

When you've selected the desired service, the Rate Details page will appear. From here, you can verify the information, confirm acceptance of terms, print or email your quote to yourself/others and proceed to booking.

- 1 Need Help? Contact information specific to your quote in case you have questions.
- 2 Note the new alpha-numeric quote number format. You will be able to find this number in Quote History for future reference.
- 3 Your options if you need to work with a different quote. Keep in mind that when you choose Update Quote, the system will generate a new quote number.
- 4 Verify quote details before booking.
- 5 Requestor contact information.
- 6 You must read and agree to disclaimers and Terms of Service printed below the Volume & Truckload Quote Detail Summary before the **Book Shipment** button will be activated.
- 7 Option to print your quote.
- 8 To email the quote, enter up to five comma-separated addresses and click **Email Quote**.

LTL Rate Request | Time Critical | Volume & Truckload | Quote History | Schedule Pickup | Create BOL

Volume & Truckload Rate Quote

Your quote is based upon Estes rates in effect on 03/19/2018. A summary of the information you provided is below. Please feel free to contact us if you have any questions. We appreciate your business and look forward to serving your transportation needs!

Need Help?

Estes Volume & Truckload

1-866-378-3748, Press 3

(804) 340-1948

truckload@estes-express.com

Quote Number: HZEBZG9

Update Quote
New Quote
Select Another Quote

Volume & Truckload Quote Detail Summary

Service

Service Level: VTL Basic

Account: WIDGETS UNLIMITED - 1234567

My Role: Shipper

Terms: Pre-paid

Declared Value: \$0.00

Equipment Type: Trailer

Food Warehouse: No or Distr. Center

Freight Stackable: No

Routing

Service Lane: 3 Days

Origin: RICHMOND, VA 23230
United States

Destination: CANISTOTA, SD 57012
United States

Scheduling Details

Pickup Date	Delivery Date	Avail. By	Close At
03/22/18	04/05/18	8:00 AM	5:00 PM

For data review purposes only. To request a pickup, you must select book shipment and follow the prompts. Please refer to disclaimers below for additional pickup and delivery information.

Contact Information

Contact Name: JOHN DOE

Phone Number: 555-555-5555

Email Address: JOHNDOE@JOHNDOE.COM

Fee Summary

Commodity Description	Class	Pieces	Weight	Length	Width	Height
Widgets	100	6	6000	48	48	48

Charge Items	Charge
Commodity Total	\$XXX.XX
Extra liability coverage - WAIVED	\$0.00
Net Freight Charges	\$XXX.XX

Quote Actions

I have read and agree to the disclaimers and Terms of Service below.

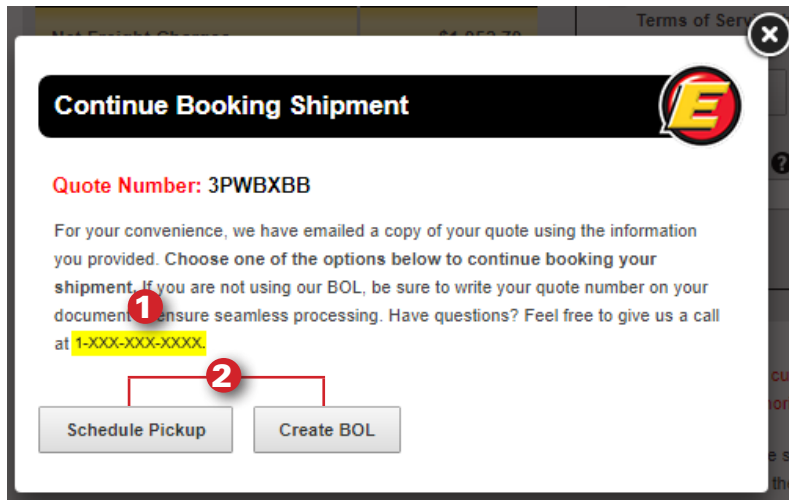
Book Shipment
Print Quote

Email Address(es):

Email Quote

STEP 6

Once you've accepted the terms and clicked on **Book Shipment**, you still need to take action to finalize your request. This screen will allow you to schedule a pickup or create a BOL. You can also contact the team with any questions using the phone number provided.



1 Questions? Call the number that will be provided here.

2 Choose **Schedule Pickup** or **Create BOL** to continue booking your shipment. (A pickup option is also available if you choose Create BOL.)

Questions?

Call **1-866-ESTES4U** (378-3748) and press **3**, or email: truckload@estes-express.com



Service Is What Our People Deliver![®]